

## Conversational Leadership Masterclass

My Conversational Leadership masterclass is a 2-day workshop that is under development. Contact me for more information.

Conversational Leadership is a style of working where you understand the transformative power of conversation and take a conversational approach to the way that you connect, relate, learn and work with other people.

— David Gurteen

This is a short video shot at APM Project Management Conference in May 2016 where I gave a talk on Conversational Leadership.

As a Conversational Leader you:

1. Adopt conversational behaviours in your everyday work. In particular, connecting people and turning one way communication into two way conversations.
2. Become a conversational catalyst and purposefully nurture and stimulate the natural conversations that take place in your organization.
3. Encourage and help others to adopt the practices of conversational leadership.
4. Practice conversational methods such as peer assists, after action reviews and knowledge cafés.
5. Take on the role of conversational architect – identify the strategic conversations that need to take place in your organization; the questions to trigger them and design the processes to convene and host them.
6. Build communityship. Communityship is the process of social influence in which everyone in an organization exercises leadership; works together to increase engagement and helps build a strong social fabric to achieve their common goals.

I view anyone with a sphere of influence as a “leader”

— Daniel Goleman