

## Testimonials

We asked David to join us in Cork, Ireland for the inaugural main event of a network and career development community that we have set up in Johnson & Johnson Ireland.

We were trying to understand what barriers existed in Knowledge Sharing within our organisation.



Knowledge Café for Johnson & Johnson, Cork, Ireland, November 2015

David's expertise in knowledge management allowed us to run four concurrent Knowledge Cafés in a room with 100 people with great success!

The Knowledge Café was the highlight of the day. We got some very useful tangible actions from the Knowledge Café.

Although the concept of the Knowledge Café is straight-forward, we would not have executed it with such a high level of professionalism without David's expertise.

Rian McCarthy  
Customer Development Team at Johnson & Johnson

November 2015

I have known and worked with David for many years on and off so I totally trusted him to deliver the recent Knowledge Café held at Regent's University London.



Knowledge Café at Regents University, London, November 2015

There were over 80 participants from inside and outside the University so it was a larger than normal K cafe event but the design was such that everyone was able to contribute and gain from it.

I have had nothing but positive feedback since we ran it and I am convinced that it will have a lasting impact on some of the delegates.

We will definitely be revisiting this in the future. I would recommend it as a way of getting people to talk, share and listen to fresh ideas at minimal cost.

Dr. Stephen Ellis

Associate Dean, Faculty of Business and Management, Regent's University London

November 2015

We asked David to join us in Westminster Business School, University of Westminster to run a Knowledge Café for our undergraduate students studying Knowledge Management and Innovation.



Knowledge Café for students at Westminster Business School, London, October 2015

The students applauded David's expertise and professionalism. The event was a great success, the students' feedback was fabulous and we will certainly be running it again next year.

Dr Souad Mohamed, Senior Lecturer – Business Information Management, Westminster Business School, London

October 2015

After having attended David's Knowledge Café masterclass in June 2015 in Bern I ran a Knowledge Café at work with the goal to replace our the "standard" brainstorming session on what to do and achieve in the new year in which setting typically only our leaders i.e. senior executives expressed their ideas and everyone else tended to not speak up.

It was a great success: we received much more ideas and input than usual from many more people, and the feedback I received from everyone afterwards was great, too.

Although the concept of the Knowledge Café is straight-forward, I don't think I would have been able to run it with such a success without having attended David's masterclass.

Peter Jacsman, Knowledge Manager in a professional services firm

July 2015

We are a group of knowledge managers in Switzerland who were curious about understanding what Knowledge Cafés are and how we can use them. Thanks to the Skat Foundation we were able to invite David to run a Knowledge Café masterclass for us in Switzerland.



Knowledge Café masterclass, Bern University of Applied Sciences, June 2015

We learnt that the Knowledge Café is a fairly easy process that allows people to engage in meaningful conversations. It nurtures deeper understanding of complex and challenging issues. These are good conditions for wise decisions.

Inspired by David's vision and infectious enthusiasm, we spent a wonderful day learning and practicing.

Claudia Michel  
Bern University of Applied Sciences

Bertha Camacho  
Skat Consulting

Nadia Von Holzen  
Swiss Agency for Development and Cooperation

June 2015

I have known David for many years and he is one of the best connected people in knowledge management. He has made the running of knowledge cafe's a repeatable component of many a KM conference and is an excellent facilitator. If you want someone to bring out the views of the delegates and not impose their own perspective then David would be an excellent choice.

Dave Snowden  
Founder & Chief Scientific Officer

Cognitive Edge  
Singapore

I am very honored to give the very best references for David Gurteen. We have among others collaborated at the successful Knowledge Management Forum at Henley Management College, which I was one of the initiators of and now Honorary Chairman. David has based on his professional knowledge, great knowledge entrepreneurship skill and interactive personality contributed very much to the success there. As I also was one of the founding partners of the Knowledge Café model I can very much recommend David as a great knowledge café conductor.

Leif Edvinsson  
Professor Lund University, Sweden and the Hong Kong Polytechnic University

David Gurteen is an individual in the Knowledge community that has the respect and admiration of that community for his work in building the Gurteen Knowledge-Letter into a global network for the entire community. It is the one place that you can go to know what is going on in the Knowledge community.

With the development of his Knowledge Café's, he has continued his teaching by association of the best principles of Knowledge Sharing, Knowledge Transfer and Culture Change to achieve productive improvements. His reputation in this area has expanded to where he is now in demand from many venues around the world because of his ability to teach.

Personally, I never fail to learn something when I have contact with David. He is one of the precious few that truly understand the value of sharing knowledge. I can recommend him without hesitation.

Robert H. Buckman  
Former CEO of Buckman Labs  
Memphis, USA

I have known David Gurteen by reputation as a source of influence in the field of knowledge management (via his monthly Knowledge Letter), as a facilitator (through his knowledge Cafes) and as a respected knowledge broker and networker able to make new connections across the broad field of knowledge management, that entertain and

offer new perspectives. David has been recognised as a Fellow to The Royal Society of Arts, and is a leading thinker in the London Knowledge Network.

More recently, over the last 2 years David and I have worked together as colleagues to develop and apply the Innovation Cafe approach to accelerating entrepreneurial thinking about innovation in business.

I value David's sound opinions, honesty, creativity and ability to collaborate productively and unselfishly.

Karl M. Wiig  
Chairman and CEO, Knowledge Research Institute  
Arlington, Texas, USA

David Gurteen is the person with the finger on the pulse of the Knowledge Management movement. His knowledge about all aspects of KM and the actors in the field is second to none.

Karl-Erik Sveiby  
Professor Knowledge Management  
Hanken Business School  
Helsinki, Finland

David Gurteen is an outstanding knowledge networker. His knowledge cafes are an excellent environment for learning and sharing, and David's understanding of the human dynamics of knowledge-sharing, his natural creativity and unmatched network make him a true "knowledge asset".

Chris Collison  
KM consultant and advisor, Knowledgeable Ltd  
Author of "Learning to Fly"  
United Kingdom

I have known David Gurteen for a number of years. We have worked together on a number of projects.

David Gurteen is clearly a world class thought leader in the field of Knowledge

Management. This is evidenced by the successful courses which he conducts, the numerous Knowledge-café he has facilitated, his consulting work in this field and by the excellent website which he has created and which he continues to support.

Not only is David Gurteen an outstanding thought leader in the field of Knowledge Management but he is a very nice person with whom to work.

Dan Remenyi  
Visiting Professor  
School of Systems and Data Studies  
Trinity College Dublin

PricewaterhouseCoopers involved David as the facilitator for a one day seminar on building personal networks. The session and David's facilitation received very good feedback and all involved enjoyed the day. I found David to be proactive in planning the day and adding value to the event. Since this time David and I have remained in contact and I look forward to working with him again in the future.

Simon Levene  
Knowledge Management  
Global Performance Improvement  
PricewaterhouseCoopers

I'm delighted to recommend David Gurteen and his pioneering work on Knowledge Management to you. David has worked with the Irish Health Sciences Libraries Group (of which I am the chairperson) over the course of the last 12 months to help us develop our understanding of Knowledge Management. One of the ways in which he did this, was by designing a KM Workshop, and within this, a Knowledge Café, which when presented at our annual conference, proved to be extremely successful at getting people to think, talk and actually "do" knowledge management for themselves. Both the KM Workshops and K-Café's are thought provoking, participative and enjoyable, and enable people to begin discerning the process of knowledge together.

Bernard Barrett  
Information Scientist  
Directorate of Mental Health  
Limerick, Ireland

David Gurteen has introduced knowledge café at our Corporate Intranet Forum this year. The procedure was really original, fascinating and effective. It has pulled together all participants and they worked as one team. Our survey showed that attendees estimate David's appearance for 4.7 points out of 5 and we'd be happy to invite David again.

Valentin Bozhievsky  
Producer  
abcForum, Moscow



David has run Cafés in over 32 countries around the world.